

# CORE

## ACCEPTABLE USE POLICY

### 1. ABOUT THIS POLICY

- 1.1. Together with our website terms and conditions of use [http://coreresidential.com/wp-content/uploads/2024/05/Terms\\_and\\_Conditions\\_CoreResidential\\_2024.pdf](http://coreresidential.com/wp-content/uploads/2024/05/Terms_and_Conditions_CoreResidential_2024.pdf), this acceptable use policy (Policy) governs how you may access and use our website and all associated web pages (Website).
- 1.2. You should read this Policy carefully before using the Website.
- 1.3. By using the Website or otherwise indicating your consent, you agree to be bound by this Policy, which supplements our website terms and conditions of use [insert link]. If you do not agree with or accept any part of this Policy, you should stop using the Website immediately.
- 1.4. If you have any questions about this Policy, please contact us using the contact details provided in our website terms and conditions of use [http://coreresidential.com/wp-content/uploads/2024/05/Terms\\_and\\_Conditions\\_CoreResidential\\_2024.pdf](http://coreresidential.com/wp-content/uploads/2024/05/Terms_and_Conditions_CoreResidential_2024.pdf).
- 1.5. If you would like this Policy in another format (for example: audio, large print, braille) please contact us using the contact details provided in our website terms and conditions of use [http://coreresidential.com/wp-content/uploads/2024/05/Terms\\_and\\_Conditions\\_CoreResidential\\_2024.pdf](http://coreresidential.com/wp-content/uploads/2024/05/Terms_and_Conditions_CoreResidential_2024.pdf).
- 1.6. In this Policy:  
'we', 'us' or 'our' means Core Residential Agency Ltd (company number 13935246) whose registered office is at 4 Lonsdale Road, Queens Park, London, NW6 6RD.  
'you' or 'your' means the person accessing or using the Website or its content.

### 2. ACCEPTABLE USE

We permit you to use the Website only for personal, non-commercial purposes and primarily for entering into letting arrangements. Use of the Website in any other way, including any unacceptable use set out in this Policy, is not permitted under any circumstances.

### 3. UNACCEPTABLE USE

- 3.1. As a condition of your use of the Website, you agree not to use the Website:
  - 3.1.1. for any purpose that is unlawful under any applicable law or prohibited by this Policy or our website terms and conditions of use [http://coreresidential.com/wp-content/uploads/2024/05/Terms\\_and\\_Conditions\\_CoreResidential\\_2024.pdf](http://coreresidential.com/wp-content/uploads/2024/05/Terms_and_Conditions_CoreResidential_2024.pdf);
  - 3.1.2. to commit any act of fraud or dishonesty;
  - 3.1.3. to knowingly, recklessly or carelessly transmit any data, send or upload any

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material that contains viruses, Trojan horses, worms, time-bombs, keystroke loggers, spyware, adware or any other harmful programs or similar computer code designed to adversely affect the operation of any computer software or hardware;

- 3.1.4. for purposes of promoting unsolicited advertising or sending spam;
- 3.1.5. to simulate communications from us or another service or entity in order to collect identity information, authentication credentials, or other information (often referred to as “phishing”);
- 3.1.6. in any manner that disrupts the operation of the Website or business or the web site or business of any other entity;
- 3.1.7. in any manner that harms minors;
- 3.1.8. to promote any unlawful activity (including, but not limited to, the promotion or sale of any unlawful goods or services);
- 3.1.9. to represent or suggest that we endorse any other business, product or service unless we have separately agreed to do so in writing;
- 3.1.10. to gain unauthorised access to or use of computers, data, systems, accounts or networks; or
- 3.1.11. to attempt to circumvent password or user authentication methods.

## 4. LINKING AND FRAMING

- 4.1. You may create a link to the Website from another website without our prior written consent provided that no such link:
  - 4.1.1. creates a frame or any other browser or border environment around the content of the Website;
  - 4.1.2. implies that we endorse your products or services or any of the products or services of, or available through, the website on which you place a link to the Website;
  - 4.1.3. displays any of the trade marks or logos used on the Website without our permission or that of the owner of such trade marks or logos; or
  - 4.1.4. is placed on a website that itself breaches this Policy.
- 4.2. We reserve the right to require you to immediately remove any link to the Website at any time, and you shall immediately comply with any request by us to remove any such link.

## 5. USING OUR NAME AND LOGO

You may not use our trade marks, logos or trade names except in accordance with this Policy and our website terms and conditions of use [http://coreresidential.com/wp-content/uploads/2024/05/Terms\\_and\\_Conditions\\_CoreResidential\\_2024.pdf](http://coreresidential.com/wp-content/uploads/2024/05/Terms_and_Conditions_CoreResidential_2024.pdf)

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## 6. BREACH

We shall apply the terms of this Policy in our absolute discretion. In the event of your breach of this Policy we may terminate or suspend your use of the Website, remove or edit Submissions, disclose Submissions or any other communication to users of the Website by you to law enforcement authorities or take any action we consider necessary to remedy the breach. We may also bring legal proceedings against you for reimbursement of all costs on an indemnity basis (including, but not limited to, administrative, legal and other professional costs) resulting from the breach.

## 7. CHANGES TO ACCEPTABLE USE POLICY

We may revise this Policy at any time by amending this page. You are expected to check this page from time to time to take notice of any changes we make, as they are legally binding on you. Some of the provisions contained in this Policy may also be superseded by provisions or notices published elsewhere on the Website.