

CORE

TERMS AND CONDITIONS

1. ABOUT OUR TERMS

- 1.1 These terms and conditions of use (Terms) explain how you may use this website and any of its content (Site). These Terms apply between Core Residential Agency Ltd (company number 13935246) whose registered office address is at 4 Lonsdale Road, London, England, NW6 6RD (we, us or our) and you, the person accessing or using the Site (you or your).
- 1.2 You should read these Terms carefully before using the Site. By using the Site or otherwise indicating your consent, you agree to be bound by these Terms. If you do not agree with any of these Terms, you should stop using the Site immediately.
- 1.3 The Site is provided by us to you for the purpose of providing general real estate and letting services.
- 1.4 If you order any goods, services or digital content from the Site, separate terms and conditions will apply.
- 1.5 If you would like these Terms in another format (for example: audio, large print, braille), please contact us using the contact details set out below.

2. ABOUT US

- 2.1 We are Core Residential Agency Ltd (trading as Core Residential), a company registered in England and Wales under company registration number 13935246. Our registered office is at 4 Lonsdale Road, London, England, NW6 6RD. Our VAT registration number is 423518610.
- 2.2 If you have any questions about the Site, please contact us by:
 - 2.2.1 sending an email to info@coreresidential.com, or
 - 2.2.2 calling us on 02075235022 (our telephone lines are open Monday to Friday: 9 am to 5 pm).

3. USING THE SITE

- 3.1 The Site is for your personal and non-commercial use only.
- 3.2 You agree that you are solely responsible for all costs and expenses you may incur in relation to your use of the Site.
- 3.3 We make no promise that the Site is appropriate or available for use in locations outside of the UK. If you choose to access the Site from locations outside the UK, you acknowledge you do so at your own initiative and are responsible for compliance with local laws where they apply.

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- 3.4 As a condition of your use of the Site, you agree to comply with our Acceptable Use Policy available at [insert link to acceptable use policy] and agree not to:
- 3.4.1 misuse or attack our Site by knowingly introducing viruses, trojans, worms, logic bombs or any other material which is malicious or technologically harmful (such as by way of a denial-of-service attack), or
 - 3.4.2 attempt to gain unauthorised access to our Site, the server on which our Site is stored or any server, computer or database connected to our Site.
- 3.5 We may prevent or suspend your access to the Site if you do not comply with these Terms or any applicable law.

4 REGISTRATION AND PASSWORD SECURITY

- 4.1 Use of the Site may require registration, particularly in order to access real estate and letting services.
- 4.2 We are not obliged to permit anyone to register with the Site and we may refuse, terminate or suspend registration to anyone at any time.
- 4.3 You are responsible for making sure that your password and any other account details are kept secure and confidential.
- 4.4 If we have reason to believe there is likely to be a breach of security or misuse of the Site through your account or the use of your password, we may notify you and require you to change your password, or we may suspend or terminate your account.
- 4.5 Any personal information you provide to us as part of the registration process will be processed in accordance with our Privacy Policy available at http://coreresidential.com/wp-content/uploads/2024/05/PrivacyPolicy_CoreResidential_2024.pdf.

5 INFRINGING CONTENT

- 5.1 We will use reasonable efforts to:
- 5.1.1 delete accounts which are being used in an inappropriate manner or in breach of these Terms; and
 - 5.1.2 identify and remove any content that is inappropriate, defamatory, infringes intellectual property rights or is otherwise in breach of our Acceptable Use Policy
- 5.2 If you believe that any content which is distributed or published by the Site is inappropriate, defamatory or infringing on intellectual property rights, you should contact us immediately using the contact details at the top of this page.

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6 YOUR PRIVACY AND PERSONAL INFORMATION

Your privacy and personal information are important to us. Any personal information that you provide to us will be dealt with in line with our Privacy Policy available at http://coreresidential.com/wp-content/uploads/2024/05/PrivacyPolicy_CoreResidential_2024.pdf, which explains what personal information we collect from you, how and why we collect, store, use and share such information, your rights in relation to your personal information and how to contact us and supervisory authorities in the event you have a query or complaint about the use of your personal information.

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